

EXHIBIT 2-Q

THE WAVE STUDIO, LLC
COMPLAINT

VISA Visa Luxury Hotel Collection

[FIND A HOTEL](#) [ABOUT THE COLLECTION](#) [ABOUT VISA](#) [Sign up](#) [Login](#) [Languages](#) [Contact Us](#)

DESTINATION (Enter hotel name, city, country, brand) **Travel Dates** (Optional) [clear dates](#) **Adults** **Children** [Advanced Search](#)

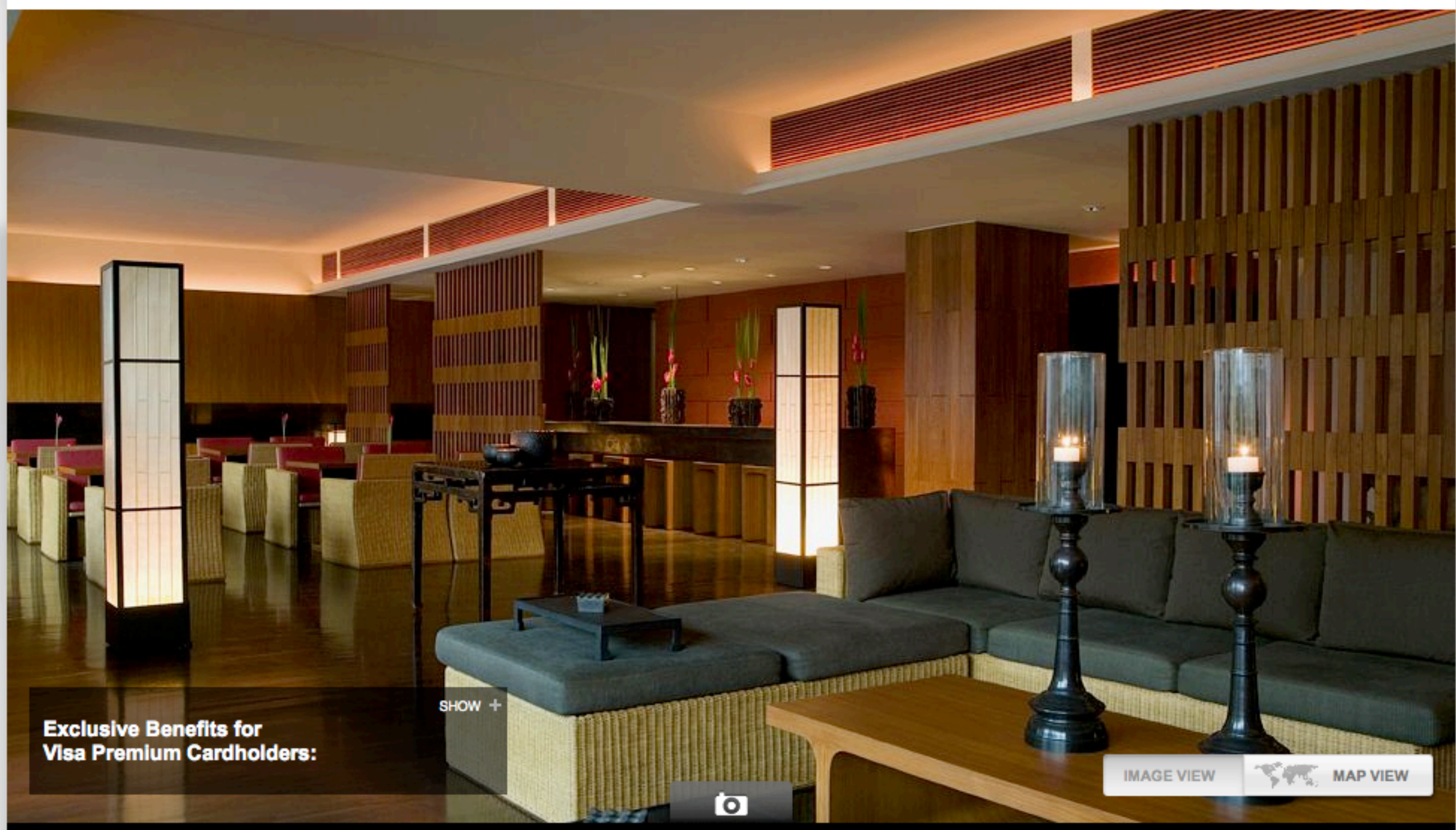
The Chedi, Chiang Mai Mon Mar 26, 2012 Tue Mar 27, 2012 2 0 [SEARCH HOTELS](#)

[Return to search results](#) [Like](#) [Share](#)

The Chedi, Chiang Mai

Find a Hotel > Asia > Thailand > Chiang Mai > Chiang Mai > Chiang Mai

Current Local Time:
21:43 / Wed, Jan 18th, 2012



SCORE

77

Rated Feb, 2010

SCORE EXPLAINED

Service	9	<div></div>
Rooms	7	<div></div>
Food & Beverage	9	<div></div>
Spa & Fitness	9	<div></div>
Attention to Detail	9	<div></div>
Generosity & Value	9	<div></div>
Wow / Hip Factor	-	<div></div>
Architecture & Design	9	<div></div>
Location	7	<div></div>
Fit to Promise	9	<div></div>

NIGHTLY RATES FROM:

THB 6,118 [i](#)
(EUR 151)

[VISA](#)

Room & Suites: 84

Setting: Countryside, Waterfront

Style: Modern, Resort, Tropical

CHECK AVAILABILITY

Mon Mar 26, 2012 Tue Mar 27, 2012

ADULTS **CHILDREN**

2 0 [Group Booking?](#)

[CHECK AVAILABILITY](#)

VISA Visa Luxury Hotel Collection

[FIND A HOTEL](#) [ABOUT THE COLLECTION](#) [ABOUT VISA](#)

[Sign up](#) [Login](#) [Languages](#) [Contact Us](#)

DESTINATION (Enter hotel name, city, country, brand)

The Chedi, Chiang Mai

Travel Dates (Optional)

Mon Mar 26, 2012 Tue Mar 27, 2012

Adults 2 **Children** 0

[Advanced Search](#)

[SEARCH HOTELS](#)

[Return to search results](#)

[Like](#) [Share](#)

The Chedi, Chiang Mai

Find a Hotel > Asia > Thailand > Chiang Mai > Chiang Mai > Chiang Mai

Current Local Time:
21:43 / Wed, Jan 18th, 2012



Exclusive Benefits for Visa Premium Cardholders: [SHOW +](#)

[IMAGE VIEW](#) [MAP VIEW](#)

SCORE

77

Rated Feb, 2010

SCORE EXPLAINED

Service	9	<div></div>
Rooms	7	<div></div>
Food & Beverage	9	<div></div>
Spa & Fitness	9	<div></div>
Attention to Detail	9	<div></div>
Generosity & Value	9	<div></div>
Wow / Hip Factor	-	<div></div>
Architecture & Design	9	<div></div>
Location	7	<div></div>
Fit to Promise	9	<div></div>

NIGHTLY RATES FROM:

THB 6,118 [i](#)

(EUR 151)

[VISA](#)

Room & Suites: 84

Setting: Countryside, Waterfront

Style: Modern, Resort, Tropical

CHECK AVAILABILITY

Mon Mar 26, 2012 Tue Mar 27, 2012

ADULTS 2 **CHILDREN** 0

[Group Booking?](#)

[CHECK AVAILABILITY](#)

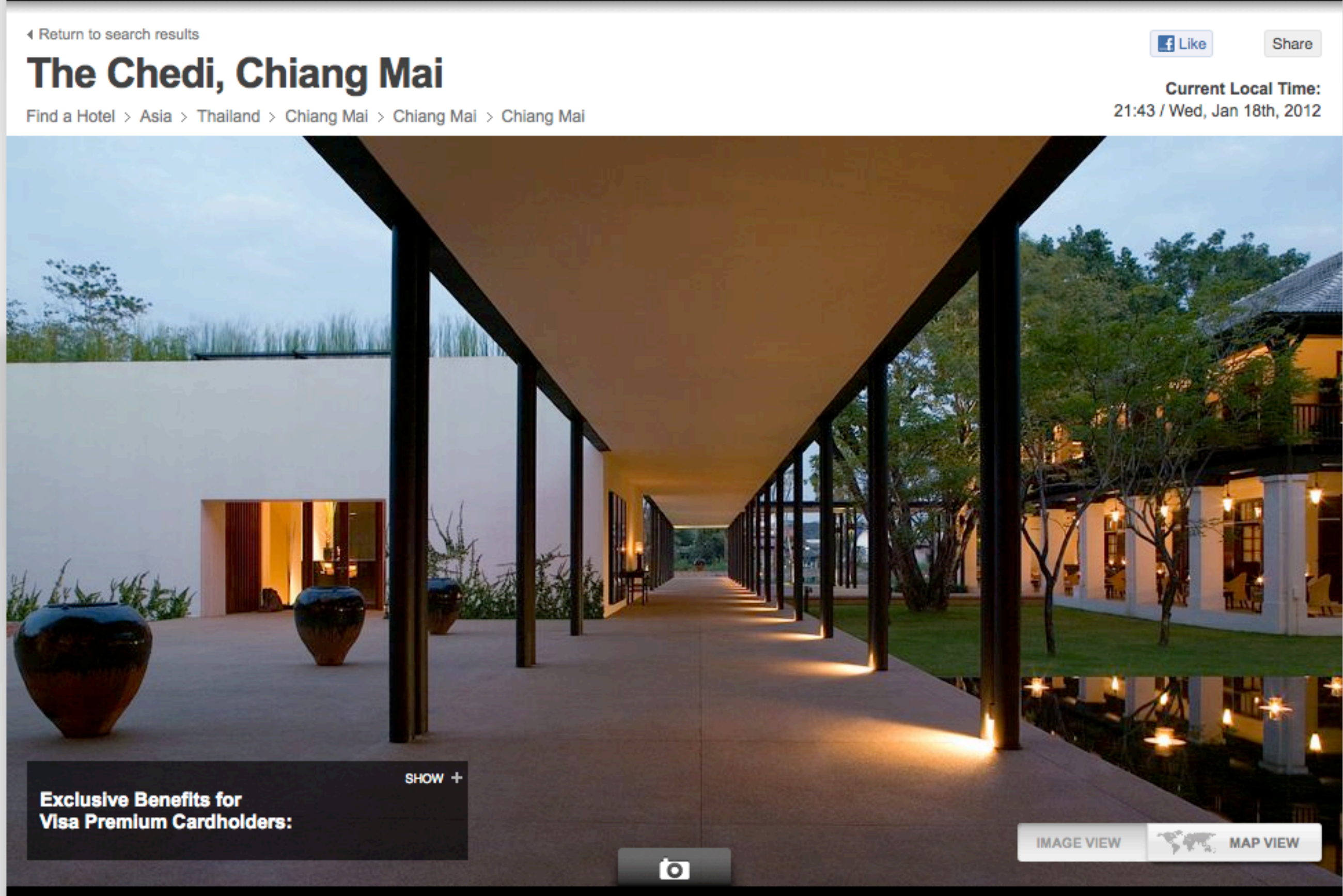
VISA Visa Luxury Hotel Collection

[FIND A HOTEL](#) [ABOUT THE COLLECTION](#) [ABOUT VISA](#)

[Sign up](#) [Login](#) [Languages](#) [Contact Us](#)

DESTINATION (Enter hotel name, city, country, brand) Travel Dates (Optional) clear dates Adults Children Advanced Search ▶

The Chedi, Chiang Mai Mon Mar 26, 2012 Tue Mar 27, 2012 2 0 **SEARCH HOTELS**



SCORE

77

Rated Feb, 2010

SCORE EXPLAINED

Service	9	<div></div>
Rooms	7	<div></div>
Food & Beverage	9	<div></div>
Spa & Fitness	9	<div></div>
Attention to Detail	9	<div></div>
Generosity & Value	9	<div></div>
Wow / Hip Factor	—	<div></div>
Architecture & Design	9	<div></div>
Location	7	<div></div>
Fit to Promise	9	<div></div>

NIGHTLY RATES FROM:

THB 6,118

(EUR 151)

Room & Suites: 84

Setting: Countryside, Waterfront

Style: Modern, Resort, Tropical

CHECK AVAILABILITY

Mon Mar 26, 2012 Tue Mar 27, 2012

ADULTS **CHILDREN**

2 0 [Group Booking?](#)

CHECK AVAILABILITY